KAUFMANN

COMPLAINT SLIP

We are sorry that you have received an item with a defect. You can send the item back to us at our cost for inspection by using the attached postage label. Make sure to get a shipment receipt, this is your proof that the item has been sent. Fill out the complaint slip and send it together with your item. Once the matter has been processed, you will be notified.

Name: _____

E-mail: _____

Order no.: _____

Phone no.: _____

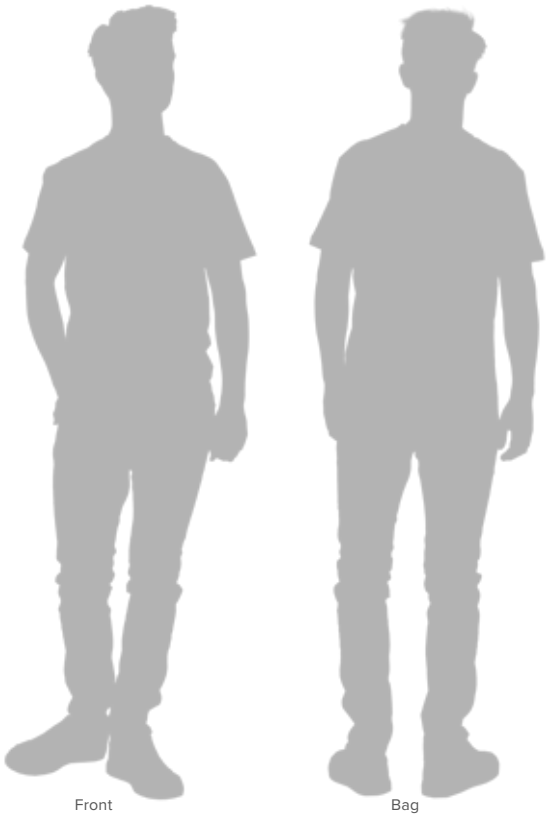
ITEM WITH DEFECT

Please mark the defect on the illustration.

Product no.: _____

Product type: _____

Describe the defect and its location: _____



Front Bag

Comment: _____

If you have any questions, please contact our customer service by e-mail: supporten@kaufmann-store.com